Using the Electronic Pollbooks on Election Day



Overview	5.3
Opening the Election on the Electronic Pollbooks	5.3
Communications	5.7
Opening the Polls	5.8
Checking in Voters	5.9
Find a Voter in the State (Roster)	5.11
Find a Voter by Street Address	5.13
Voter's Status, Issued, and ID Required Information Boxes	5.14
Issuing the Voter a Voter Access Card	5.17
Issuing a Provisional Ballot	5.20
Locating a Voter's Correct Precinct	5.23
Checking Voter Access Card Status	5.25
Reissuing a Voter Access Card (Chief Judge Only)	5.27

Table of Contents continued next page

Canceling a Ballot (Chief Judge Only)	5.31
Printing Another Copy of a Voter's Voter Authority Card	5.34
Unofficial Turnout Report	5.35
Printing Total Voter and Ballot Counts Reports	5.36
Ending the Election on the Electronic Pollbook	5.37
Packing the Electronic Pollbook and Printers	5 40

Overview

Electronic Pollbooks are computers which help us run elections. They are used to check in voters. The Pollbook contains a database of all the registered voters in the State of Maryland. For ease of finding voters in your particular precinct, a filter has been developed to only query an individual precinct. For some voters you may need to search the State roster. You usually search for a voter by name, but you can also search by address or voter ID. Once the Pollbooks have been networked, they communicate with each other, constantly updating their databases. This prevents a voter from checking in at different times on multiple Pollbooks.

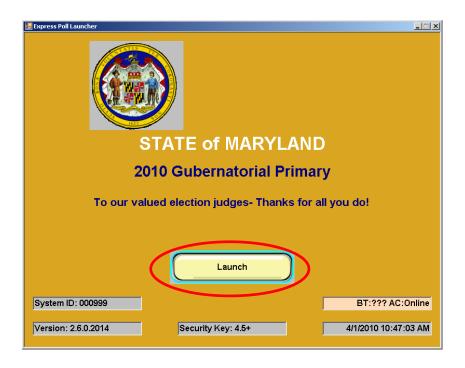
Fully detailed procedures for setting up and using Pollbooks will be found in the *Chapter 10, Checklists, Electronic Pollbook Set Up Procedures, Electronic Pollbook Opening Procedures* and *Chapter 4, Check In Area Responsibilities.*

Opening the Election on the Electronic Pollbook

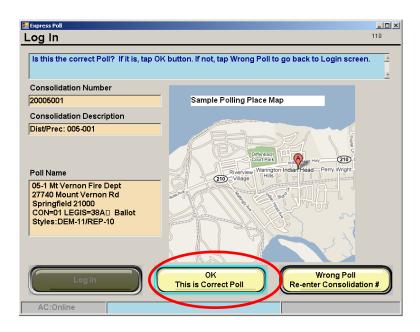
IMPORTANT

Always use the **stylus** to tap on the Electronic Pollbook screen.

- 1. Verify that the power strip is plugged into a wall outlet and turned on.
- 2. Turn off the network hub by disconnecting its power cord.
- 3. Obtain the Voter Access Cards (plastic) from Chief Judges.
- 4. Turn on the Pollbooks and the printers per the *Electronic Pollbook Opening Procedures* found in Chapter 10.
- 5. From the Launch screen, tap the "Launch" button.



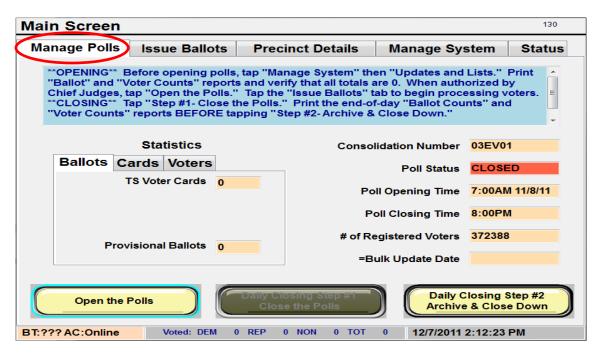
- 6. On the Log In screen, verify the precinct information on the left side before tapping the "OK This is Correct Poll" button at the bottom of the screen. If the precinct information is incorrect, notify Chief Judge immediately.
 - "Consolidation Description" will list both the district and precinct.



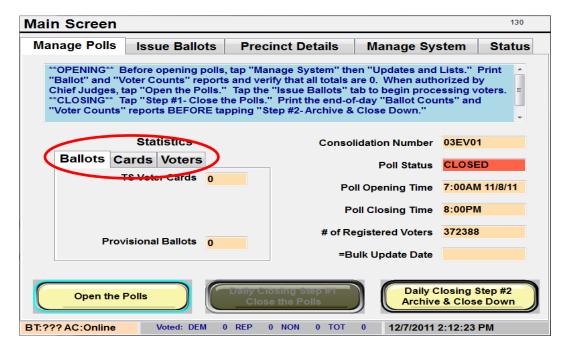
7. The Main Screen will appear with the "Manage Polls" tab section on the screen.

If the system clock or date displayed is incorrect, a Chief Judge only must:

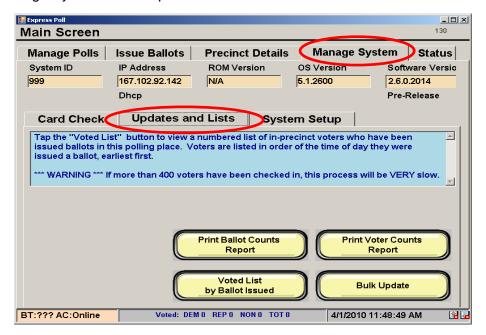
- Press the "Manage System" tab
- Press the "System Setup" tab.
- Press the "Set Clock" button
- Enter the supervisor password (obtain from Black Case)
- Press the "OK Perform Supervisor Function" button
- A new screen will be displayed with a calendar and clock
- Using the "-" and "+" buttons to correct the information
- When the information is correct tap the "Set Clock Time" button.



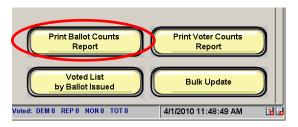
- 8. Verify that:
 - "Poll Status" on the right side is "Closed;"
 - "Poll Opening Time" is set to "7:00 AM;"
 - "Poll Closing Time" is set to "8:00 PM;" and
 - "# of Registered Voters" will NOT be zero. (This is the number of registered voters for the precinct.)
- 9. Tap the "Ballots," "Cards," and "Voters" tabs under "Statistics" to verify that all the numbers are set to zero. Alert a Chief Judge immediately if any of these numbers are not zero.



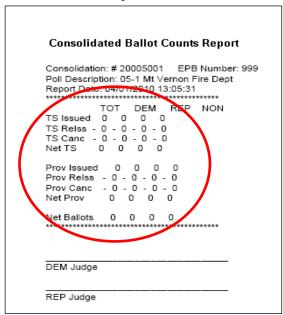
10. Tap "Manage System" then "Updates and Lists".



11. Tap "Print Ballot Counts Report." The Ballot Counts Report will print. All ballot counts should be 0.



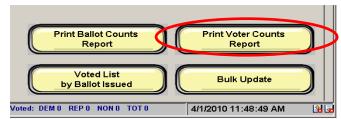
Primary Election

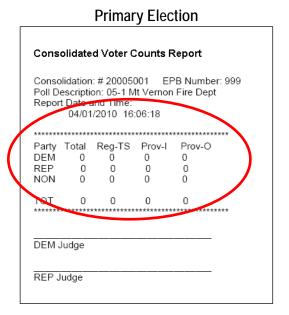


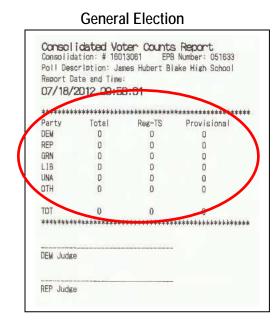
General Election



12. Tap "Print Voter Counts Report." The Voter Counts Report will print. All voter counts should be 0.







- 13. Verify that all totals on the printed reports are zero.
- 14. Repeat steps 1 13 for each Electronic Pollbook. Sign reports. (Judges who are neither Democrats nor Republicans may sign either line.)
- 15. Attach all reports to the *Electronic Pollbook Integrity Report*.
- 16. Tap "Manage Polls" tab to return to the Main Screen.

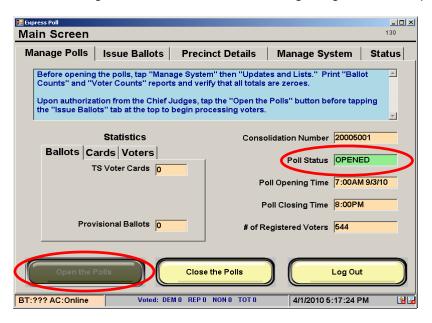
Communications

Reconnect the network hub's power cord. When the Pollbooks are networked they constantly update each other as a security measure. They provide visual feedback of this on most screens. Two flashing arrows at the bottom right corner indicate that communications are successful. A single arrow or other single symbol means that particular Pollbook is not communicating successfully. This must be remedied as soon as possible. Check the network cable to be sure it is plugged in securely to the back of the Pollbook and into the Hub. If other Pollbooks are also not communicating, check to see that the Hub is plugged into AC power and its ON light is lit.

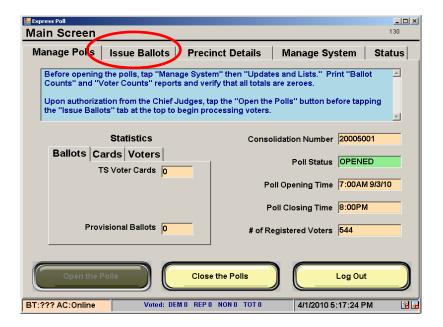


Opening the Polls

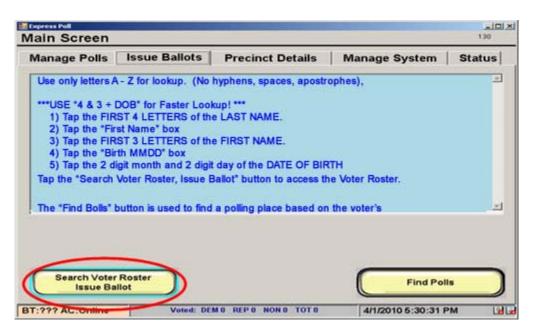
1. Upon authorization from the Chief Judges, tap the "Open the Polls" button at the bottom left. The "Poll Status" on the right side of the screen will change to green and display "Opened."



2. Tap the "Issue Ballots" tab at the top of the screen.



3. Tap the "Search Voter Roster – Issue Ballot" button on the bottom left.

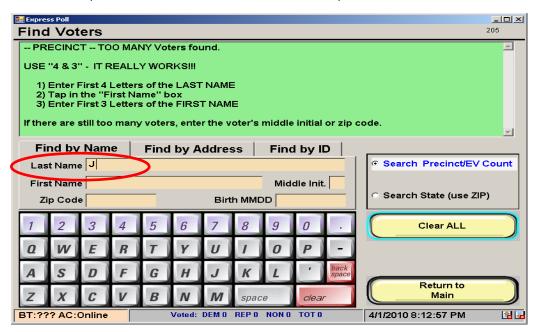


4. The "Find Voters" screen appears next. You are now ready to check in voters.

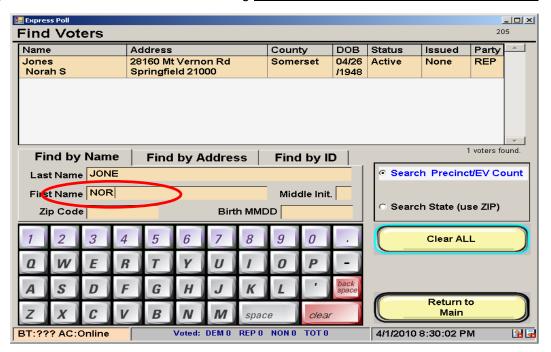
Checking in Voters

Finding Voters by Name using the 4 – 3 and Date of Birth Method

1. On the Find Voters screen, tap the keys to enter the first 4 letters of the voter's last name. Note: Do not use apostrophes or hyphens. For example, O'Neal should be entered ONEA, El-Habib should be entered as ELHA, etc.

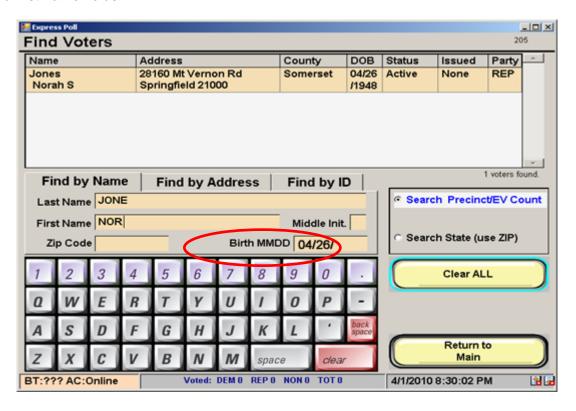


2. Tap the "First Name" field before entering the first 3 letters of the voter's first name.

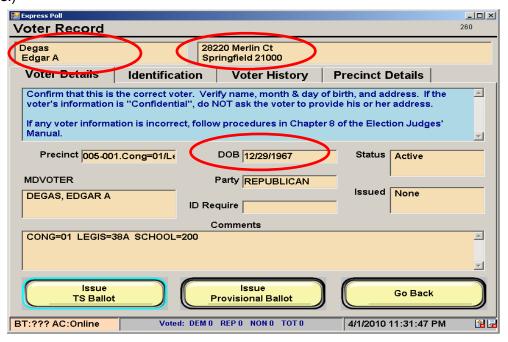


3. Tap the "Birth MMDD" field and enter the 2 digit month and 2 digit day DATE OF BIRTH.

Note: This can only be done after at least one letter has been entered for the voter's last and first name fields.

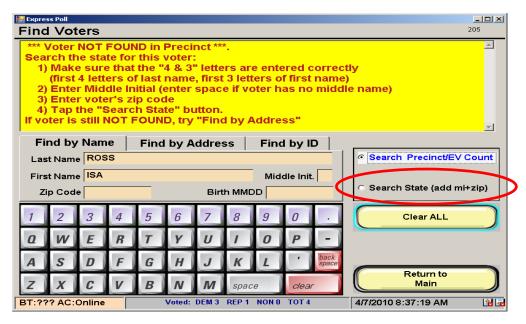


 Once you have located the voter's name, tap anywhere in that voter's row on the screen to open the Voter Record screen. Verify the voter's information according to check-in procedure. (See *Chapter 4 – Check-In Area Responsibilities* and the *Check-In Job Guide*.)

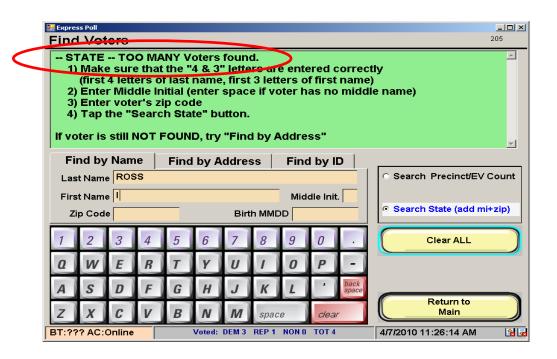


Find a Voter in the State (Roster)

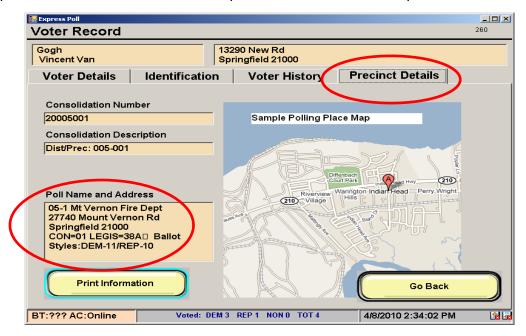
1. If a voter's name cannot be found and the correct spelling and birth date has been verified, tap the "Search State" button to widen the search.



• If there are too many voters found in the State, you may need to enter more letters of the last and first name or add middle initial to narrow the search.



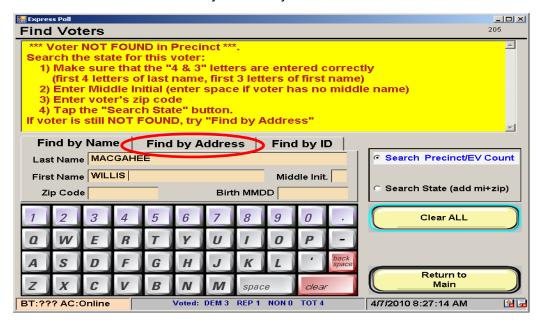
- 2. Once the voter has been located tap anywhere in that voter's row to open the Voter Record screen **before** proceeding to verify the voter's information according to procedure (Refer to **Chapter 4 Check-In Area Responsibilities** and the **Check-In Job Guide**).
- 3. Tap the "Precinct Details" tab at the top to find the voter's correct precinct information.



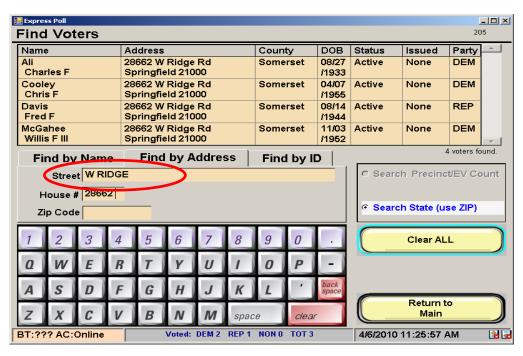
4. Offer the voter the option of going to their correct precinct to vote electronically or to stay and vote provisionally. If the voter chooses to stay and vote a Provisional Ballot, follow the instructions on how to issue a Provisional Ballot in the "Issuing a Provisional Ballot" section of this chapter (page 5.20).

Find a Voter by Street Address

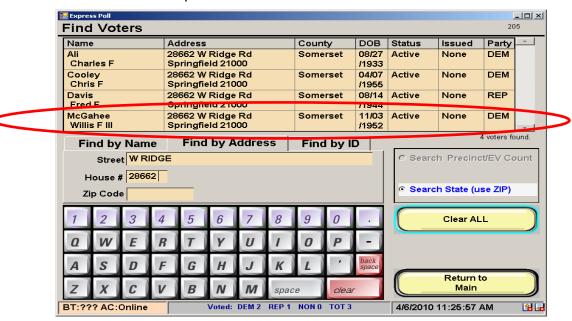
1. If a voter cannot be located even after checking for various spellings of their name, tap on the "Find by Address" button on the right and enter the person's street address. The "Search State" function is activated by a "Find by Address" search.



2. If voter's street name includes a directional, type "N" for "North," "S" for "South," etc., with no period.

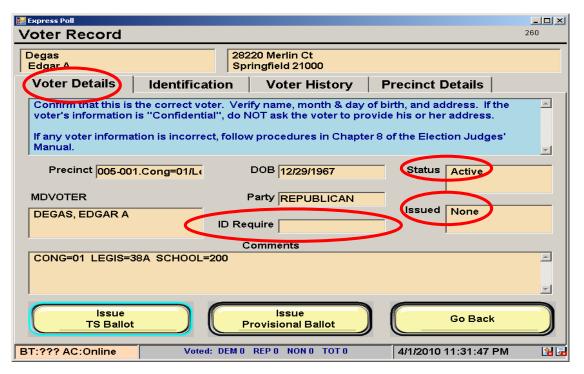


3. Tap on the voter's name and follow steps 1 through 8 in the "Issuing the Voter a Voter Access Card" section in this chapter to issue the voter a ballot.



Voter's Status, Issued and ID Required Boxes on Voter Record Screen

1. Once a voter's name is found, it is important to verify the information on the "Voter Details" tab.



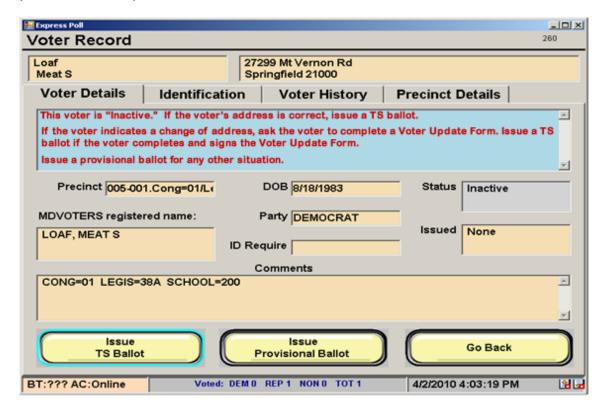
- In the "Status" box a voter may be "Active," "Active-ID Required," "Inactive," "Inactive-ID Required," "Pend1," or "Pend2."
- In the "Issued" box "None," "Card Issued," "ABS Issued," "Voted Early" or "PROV" is displayed.
- In the "ID Required" box, "Show ID" is displayed if a voter is required to show ID. For a voter whose status is "Active-ID Required" or "Inactive-ID Required" the Check-In Judge will verify the ID. The Provisional Judge will verify the voter's ID when the voter's status is "Pend1".

Please check for messages in all three boxes. Follow Check-In procedures in Chapter 4 – Check-In Area Responsibilities.

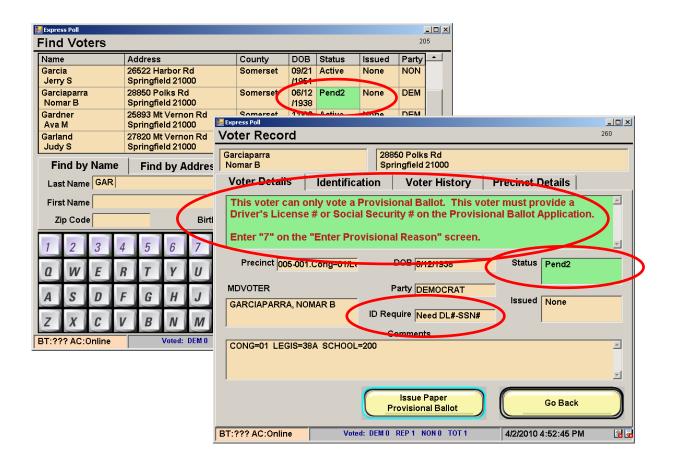
For example, an Inactive Voter will need to sign the *Affirmation of Residency*, but an Inactive Voter who is also marked as "Show ID," must sign the *Affirmation of Residency* AND show an acceptable form of identification.

The Affirmation of Residency for an Inactive Voter prints on the Voter Authority Card (VAC).

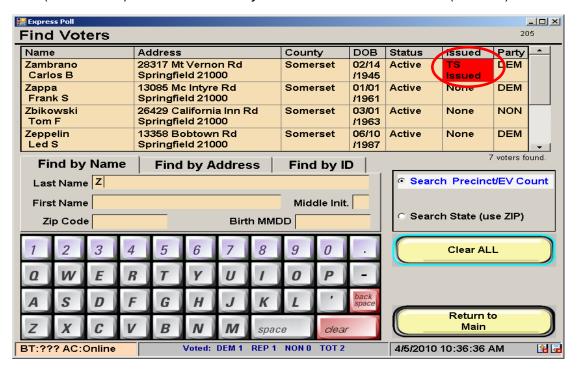
2. The Electronic Pollbook is set up so that a Voting Operations Judge can follow procedures to issue voters either a Voter Access Card or a Provisional Ballot. Additional instructions are provided in the top section of the Voter Records screen's "Voter Details" tab.



 The Electronic Pollbook does not allow a Voting Operations Judge to issue a Voter Access Card to a voter who can ONLY vote by Provisional Ballot ("Pend1," "Pend2," "ABS Issued," "Voted Early").

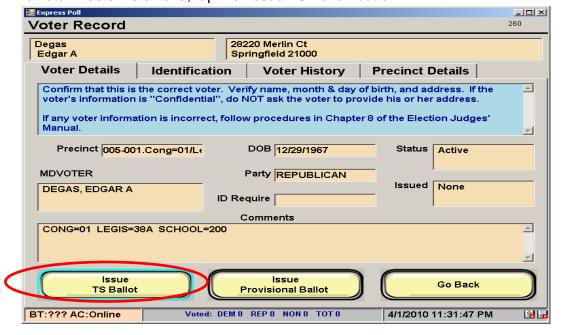


4. The "Issued" box on the Voter Record screen and the "Issued" column of their row on the Find Voters screen are updated **immediately** after a voter is issued either a Voter Access Card ("TS Issued") or a *Voter Authority Card* for a Provisional Ballot ("PROV").

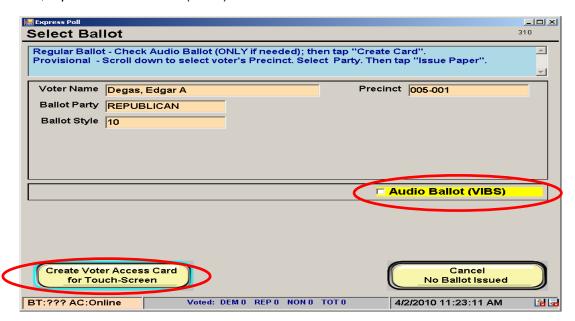


Issuing the Voter a Voter Access Card

- 1. Follow the instructions in *Chapter 4 Check-In Area Responsibilities* and the *Check-In Job Guide* for the proper procedures to verify a voter's information to ensure the voter meets the criteria to be issued a Voter Access Card to vote on a Voting Unit:
- 2. If the voter meets the criteria, tap the "Issue TS Ballot" button.



3. Ask the voter if they require assistance. If the answer is "yes" and they require an Audio Ballot, tap the "Audio Ballot (VIBS)" box on the Select Ballot screen.

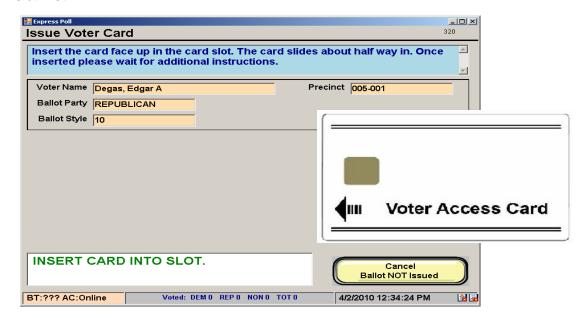


4. Tap the "Create Voter Access Card for Touch-Screen" button at the bottom of the screen. The *Voter Authority Card* (VAC) will begin printing.

IMPORTANT

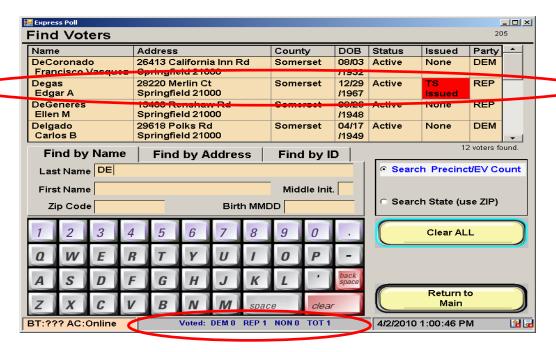
If warning screen appears saying that the printer is offline check to ensure the printer is turned on and properly connected to the Electronic Pollbook and a power source. Call the Chief Judge immediately if the problem is not resolved.

 Follow the instructions on the screen to insert a Voter Access Card into the slot on the Electronic Pollbook. Insert the Voter Access Card with the gold chip going into the slot first.



6. <u>Do not remove the Voter Access Card. Follow the instructions on the Check-In Job Guide.</u>

7. This voter's record will now be marked as "TS Issued" in the "Issued" column on the Find Voters screen. The count at the bottom of the Pollbook screen will increase by one.



8. To complete processing of the voter follow procedures in *Chapter 4 – Check-In Area Responsibilities* and the *Check-In Job Guide*.

Issuing a Provisional Ballot

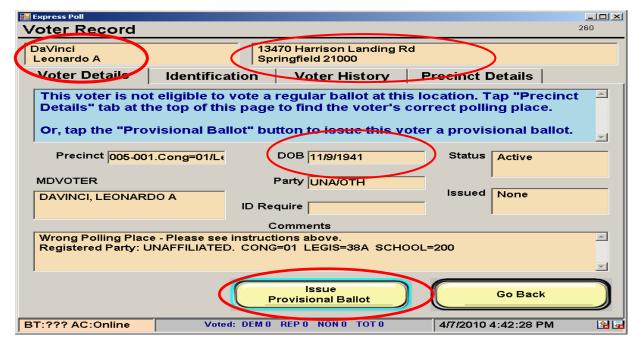
As noted earlier in this chapter, in some situations the Electronic Pollbook automatically prevents a voter from being issued a TS ballot and allows only a provisional ballot to be issued. Examples include voters with a "pending" status and voters not in their registered precincts.

There are also situations where the Electronic Pollbook will allow a voter to be issued a TS ballot, but the voter should be issued a provisional ballot instead. Examples include voters who have moved more than 21 days before the election but not reported the new address; "Active (or Inactive) show ID" voters without acceptable identification; voters who are challenged by a poll watcher without acceptable identification; extended hours voters, and primary voters claiming a different party affiliation than what is shown in the Electronic Pollbook.

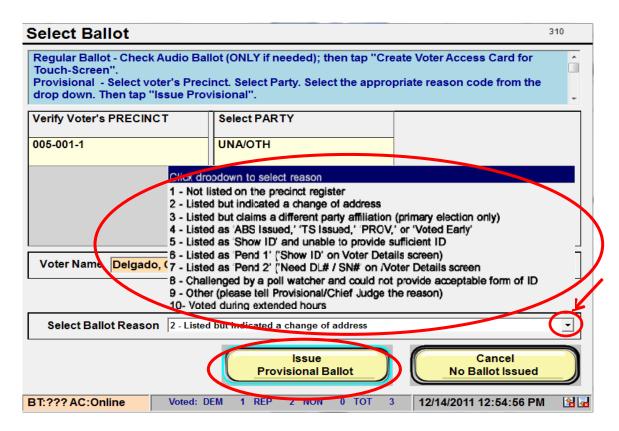
If a voter **can't** be found in the Electronic Pollbook, the voter must vote by provisional ballot, and a *Voter Authority Card* cannot be printed from the Pollbook.

Once it has been determined that a voter found in the Pollbook should be issued a provisional ballot:

- 1. Tap on the voter's name on the Find Voters screen.
- 2. Verify the voter's information on the Voter Record screen.
- 3. Tap "Issue Provisional Ballot" button.



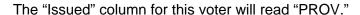
4. Tap on the white bar, next to "Select Ballot Reason", and tap the number/description for the reason why the voter must be issued a Provisional Ballot.

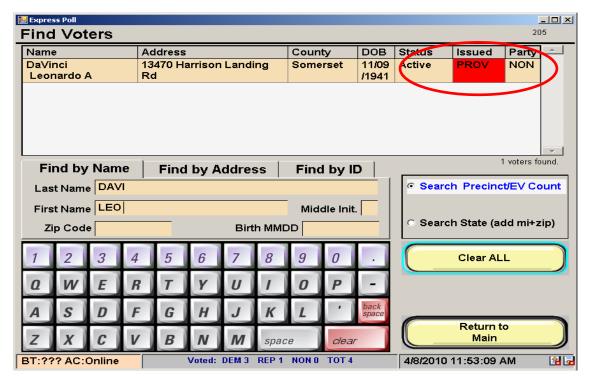


It is very important to enter the correct reason code. The Provisional Ballot Judge needs to check this same number on the voter's Provisional Ballot application. You can enter only one reason code, even if a voter has more than one reason to vote provisionally. Hand write additional code numbers on the voter's printed *Voter Authority Card*.

The "Issue Provisional Ballot" button becomes available <u>after</u> a provisional ballot reason code is selected.

5. Tap the "Issue Provisional Ballot" button at the bottom of the screen. The *Voter Authority Card* (VAC) will begin printing.

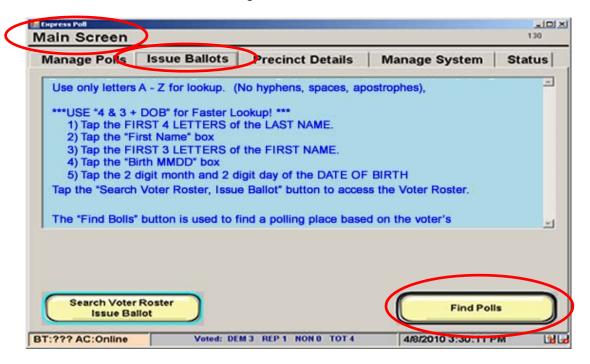




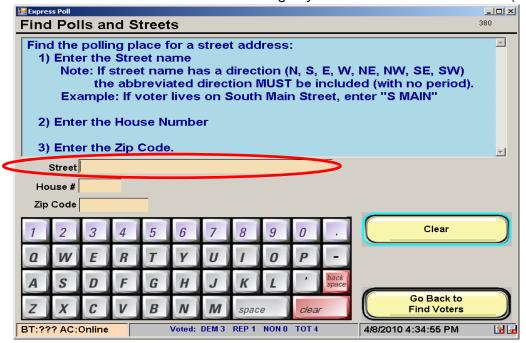
Locating a Voter's Correct Precinct

The Electronic Pollbook will find a voter's assigned polling place based on the voter's address. If a voter has moved or is not listed in the Electronic Pollbook, the polling place can be found based on the voter's current street address. Use this procedure to look up the correct polling place for a voter.

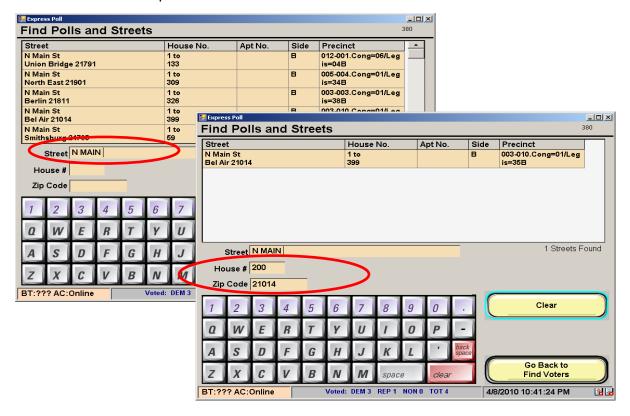
1. Go back to the Main Screen and tap on the "Issue Ballots" tab at the top, then tap on the "Find Polls" button in the bottom right.



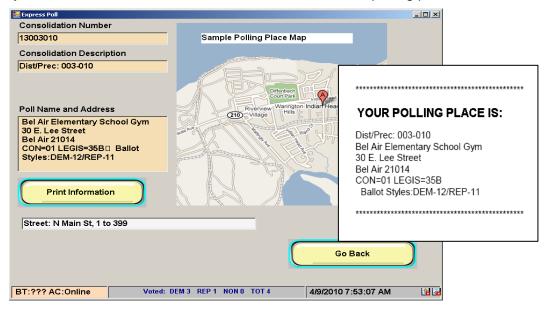
2. Enter the voter's current street name including any directional in the street name (N, S, E, or W).



3. All address ranges that match the search criteria will be displayed in the grid. Enter house number and zip code to narrow the search.



4. Tap anywhere in that row to see the name and address of the polling place.



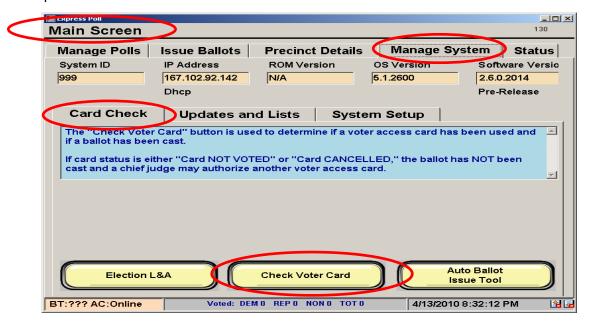
- 5. Tap on the print information button to print out the information to give to the voter
- 6. If the voter chooses to stay and vote a Provisional Ballot, follow the instructions on issuing a Provisional Ballot on the *Check-In Job Guide*.

Checking Voter Access Card Status

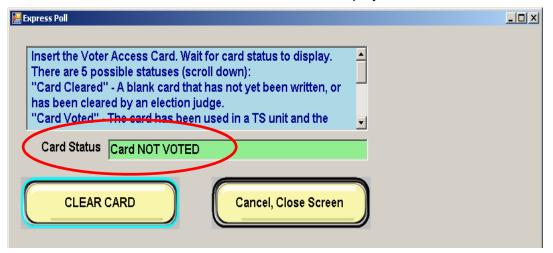
Use this procedure only if a Voting Unit is not available to check the Voter Access Card.

The Electronic Pollbook can be used to check the status of a Voter Access Card to help determine if a ballot was cast.

- 1. Return to the Main Screen.
- 2. Tap the "Manage System" tab.
- 3. Tap the "Card Check" tab.
- 4. Tap the "Check Voter Card" button



5. Insert the card into the slot and wait for the status to display



- 6. If card status is "Card NOT VOTED" or "Card CANCELED," the ballot was NOT cast and a Chief Judge can authorize another Voter Access Card.
- 7. If card status is "Card VOTED," the ballot was cast and the voter may NOT be re-issued another Voter Access Card. The voter may be issued a provisional ballot only. Use reason code 9.

Card Status	Explanation
Card CLEARED	A blank card that has not yet been issued to any voter or has been cleared by an election judge.
Card NOT VOTED	Card is written and is ready to activate a TS ballot, but has not yet been inserted in a TS unit.
Card VOTED	The card has been used in a TS unit and the ballot was cast.
Card CANCELED	Card was inserted in TS and timed out before ballot was cast, or TS ballot was canceled by election judge.
NOT a Voter Card	Card is not recognized as a valid Voter Access Card.
CARD Permanently Disabled	Pollbook can not read card.

Reissuing a Voter Access Card (Chief Judge Only)

A Chief Judge **CAN** allow the issuance of another Voter Access Card <u>only</u> if the Chief Judge can verify that the voter's first ballot was canceled before the voter was able to cast it.

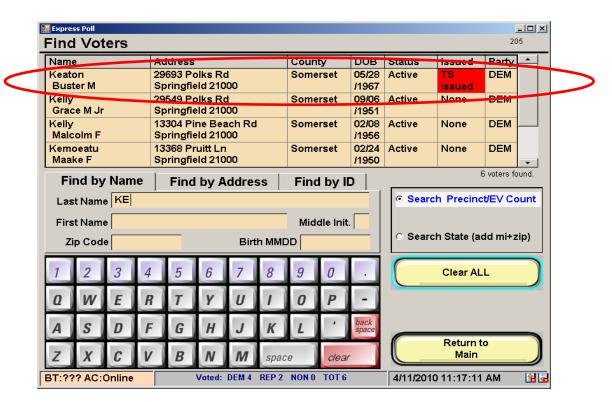
A Chief Judge **CANNOT** authorize that a voter be issued a Voter Access Card if the voter is listed as "ABS Issued" or "Voted Early" in the precinct register. "ABS Issued" and "Voted Early" voters **must** vote by Provisional Ballot.

REASONS FOR REISSUING A BALLOT

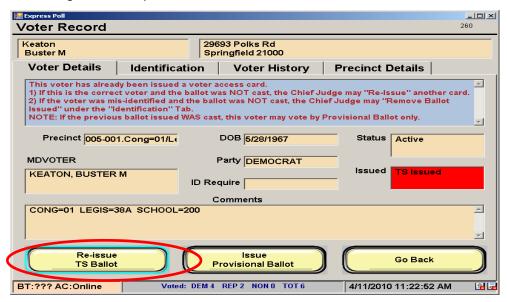
- 1. The voter received wrong audio code (i.e. Voter Access Card was coded/not coded for audio ballot).
- 2. Voting Unit time-out (two minutes of screen inactivity).

PROCEDURE

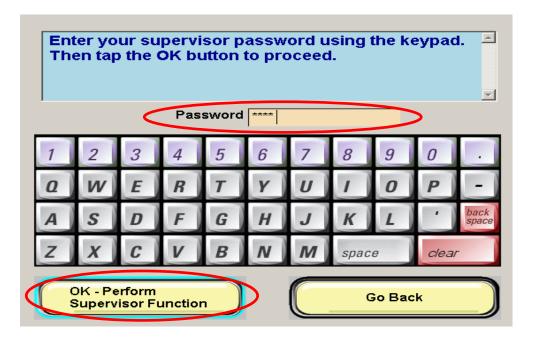
- 1. Retrieve the Voter Authority Card and the Voter Access Card.
- 2. Verify that the voter has not cast the previously issued ballot before proceeding. Refer to the "Checking Card Status" section of this chapter.
- 3. Find the voter in the Pollbook. The voter's Issued column will be marked as "TS Issued" for an electronic voter or "PROV" for a provisional voter. Tap on the voter's name.



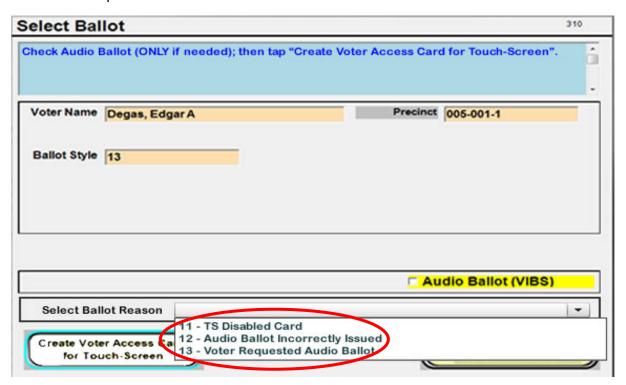
4. On the Voter Record screen ("Voter Details" tab), confirm that this is the voter whose status must be changed, then tap on the "Re-issue TS Ballot" button at the bottom.



5. Enter the Supervisor password and tap on the "OK – Perform Supervisor Function" button.



- 6. Tap on the white bar beside "Select Ballot Reason". Choose the reason the Voter Access Card is being reissued:
 - 11 TS Disabled Card (e.g. voter timed out at Voting Unit)
 - 12 Audio Ballot Incorrectly Issued
 - 13 Voter Requested Audio Ballot



7. Tap the "Create Voter Access Card for Touch-Screen" button. Follow the regular procedures for creating a Voter Access Card. The word "re-issued" will print near the top of the *Voter Authority Card*.

	R AUTHORITY CARD
2012 PR	ESIDENTIAL GENERAL
	RE-ISSUE
COBB, ARTEMISSIA	
14500 Gilpin Rd, Si 008: 8/6/1963	Iver Spring 20906
10#: 2724747	Party: Republican .CONG=D8: LEGIS=19: COUNCIL=DD4: SCHOOL=
EPB Number:051633	
Ballot Style: 1	Issued: 07/18/2012 10:19:04 Reason: 11
	IMPORTANT
If your address or o	ther information has changed, please
request the Yoter Up	date Form from an election judge.
Please sign in the s	pace below.
Please sign in the s	pace below.
Please sign in the si	
Voter Signature Chack-in Judge Initi	
Voter Signature Check-in Judge Initia Voting Unit Judge In	als:

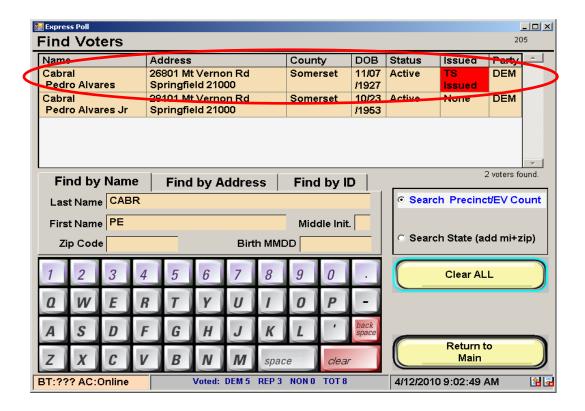
- 8. Record the information from the re-issued *Voter Authority Card* on the *Chief Judge Problem VAC Log*.
- 9. Place the reissued *Voter Authority Card* in the Chief Judge Problem VAC Envelope located in the Red Document Folder.

Canceling a Ballot (Chief Judge Only)

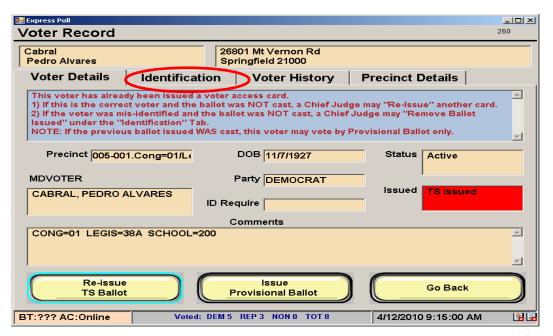
If a Voting Operations Judge has issued a Voter Access Card or Provisional Ballot to the wrong voter, the Chief Judges can change the status of the voter **only** if the error is caught **before** the ballot is cast and **cannot** be changed after a ballot is cast.

A voter who is marked as "ABS Issued" CANNOT have their status changed even if the voter claims they did not receive or did not return the absentee ballot. A voter who is marked as "Voted Early" CANNOT have their status changed even if the voter claims they did not vote early. These voters can only cast Provisional Ballots.

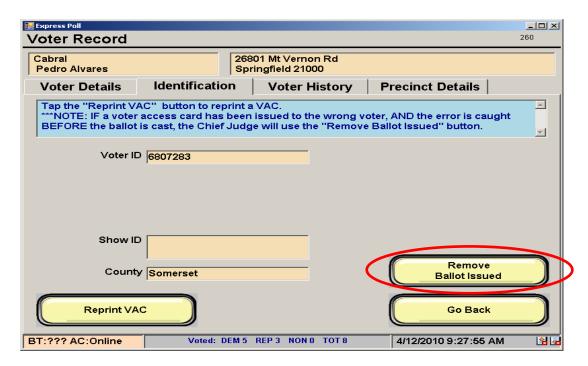
1. Tap on the voter whose status must be changed.



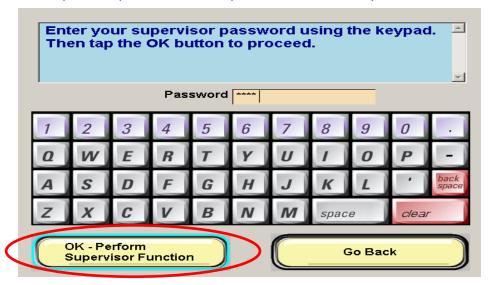
2. On the Voter Record screen, confirm that this is the voter whose status must be changed. Then tap on the "Identification" tab at the top.



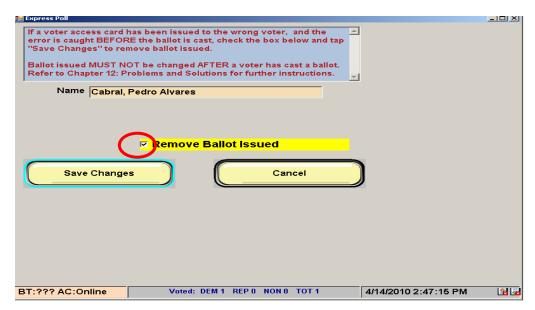
3. Tap on the "Remove Ballot Issued" button.



4. Enter the Supervisor password then tap OK to continue this process.



5. Tap on the "Remove Ballot Issued" box in the middle of the screen to select it. Then tap the "Save Changes" button.



- 6. Confirm that the voter's status has been changed on the Find Voters screen.
- 7. Tap the "Go Back" button to confirm that the voter's status has been changed on the Find Voters screen.
- 8. Write "canceled" on the Voter Authority Card.
- 9. Record the information from the canceled *Voter Authority Card* on the *Chief Judge Problem VAC Log* and describe why the card was canceled.
- 10. Place the canceled *Voter Authority Card* in the Problem VAC Envelope located in the Red Document Folder.

Printing Another Copy of a Voter Authority Card

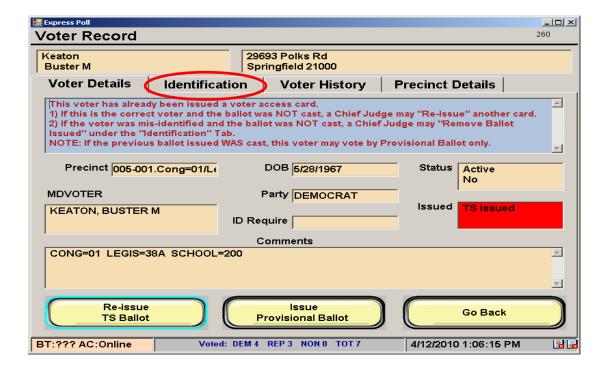
If the printer paper tears or jams as a Voter Authority Card is being printed:

- 1. Press the "Feed" button on the printer and carefully remove the torn or jammed paper;
- 2. Press the "Reprint" button to print another copy of the voter's Voter Authority Card.

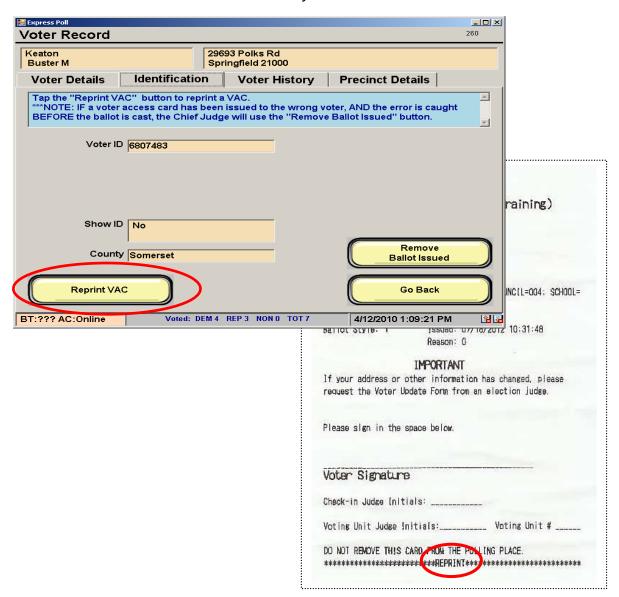


Use the following procedure for a voter checked in at different pollbook, or not the most recent voter checked in.

1. From the Voter Record screen, tap on the "Identification" tab at the top;



2. **Tap on the "Reprint VAC" button.** The word "Reprint" will print within the row of asterisks at the bottom of the *Voter Authority Card*.



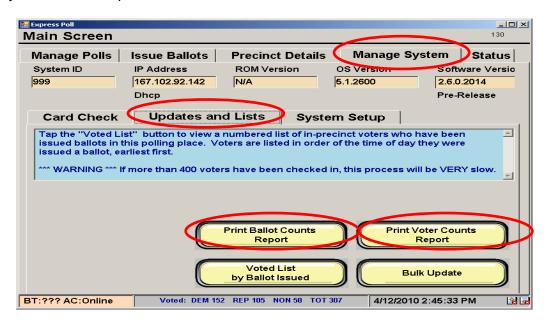
Unofficial Turnout Report

Voter turnout is reported at 10:00 am and 3:00 pm on the *Precinct Unofficial Turnout Report*. Print the Consolidated Voter Count Report using the procedures in the next section "Printing Voter and Ballot Count Reports", attach to the *Unofficial Turnout Report* form and post.

Printing Total Voter and Ballot Count Reports

<u>Upon authorization from the Chief Judges</u>, the Voting Operations Judges at the Electronic Pollbooks are to print Consolidated Voter Counts and Consolidated Ballots Counts Reports from one Pollbook.

1. Tap the "Return to Main" button at the bottom of the Find Voters screen. Then tap "Manage System". Then "Updates and Lists."



2. Tap "Print Ballot Counts Report." The "Consolidated Ballot Counts" Report will print.

Primary Election

Consolidated Ballot Counts Report Poll Description: 05-1 Mt Vernon Fire Dept Report Date: 04/12/2010 14:49:00 TOT DEM REP NON TS Issued 303 149 110 44 TS Relss - 0 - 10 - 3 - 6 TS Canc Net TS 43 290 145 102 Provissued 19 Prov Relss - 1 0 Prov Canc 0 Net Prov Net Ballots 307 152 105 50 DEM Judge REP Judge

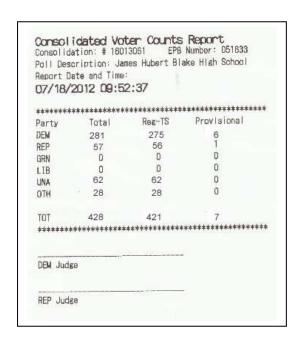
General Election

Report Date: *******					*****
		TOT			
TS Issued		429			
TS Relss	-	3			
TS Canc	77	5			
Net TS		421			
Prov Issued		9			
Prov Reiss	-	2			
Prov Canc	-	0			
Net Prov		7			
Net Ballots		428			
******	****	******	*****	*****	*****
DEM Judge	-			-	

Reissued and canceled ballots are <u>subtracted</u> from "Issued" ballots to arrive at "Net Ballots" totals for TS and provisional ballots.

Tap "Print Voter Counts Report." The "Consolidated Voter Counts Report" will print.Primary Election General Election

Party Total Reg-TS Prov DEM 152 145 7 REP 105 102 3 NON 50 43 7 TOT 307 290 17	ll Description	n: 05-1 Mt V	1 EPB Number: 999 /ernon Fire Dept 8:56
DEM 152 145 7 REP 105 102 3 NON 50 43 7 TOT 307 290 17	*****	*****	********
	EM 152 EP 105	145 102	7
			• •
DEM Judge	M Judge		·



The total ("TOT") of the Voter Counts Report should equal "Net Ballots" on the "Consolidated Ballot Counts Report."

4. Sign reports. (Judges who are neither Democrats nor Republicans may sign either line.) Attach both reports to the *Electronic Pollbook Integrity Report*.

Ending the Election on the Electronic Pollbook

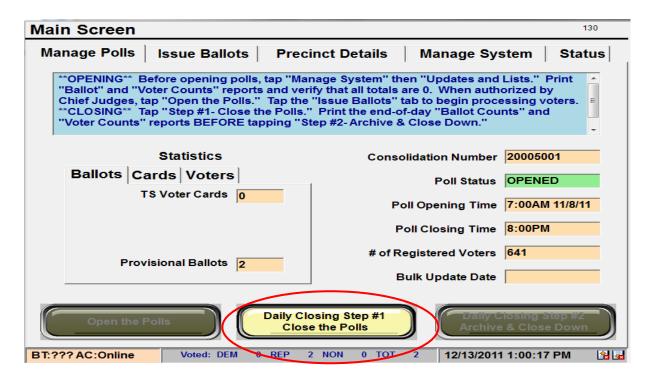
To be done AFTER the Consolidated Ballot Counts and Consolidated Voter Counts Reports are printed.

Refer to Closing the Electronic Pollbook Checklist in Chapter 10 for detailed instructions.

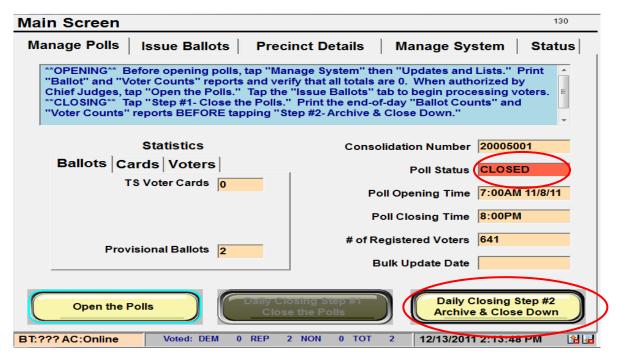
<u>Upon authorization from the Chief Judges</u>, the Voting Operations Judges at the Electronic Pollbooks are to:

1. Tap the "Return to Main" button at the bottom of the Find Voters screen. Then tap the "Manage Polls" button.

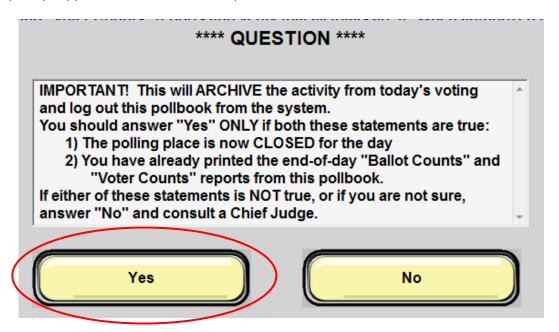
2. Tap on the "Daily Closing Step #1 Close the Polls" button at the bottom of the screen.



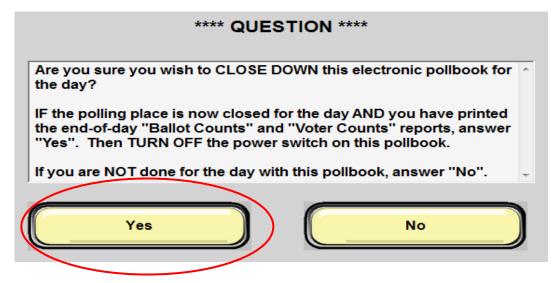
3. Verify that the "Poll Status" on the right side is now closed. Tap the "Daily Closing Step #2 Archive & Close Down" button at the bottom of the screen.



4. A prompt appears on the screen. Tap the "Yes" button.



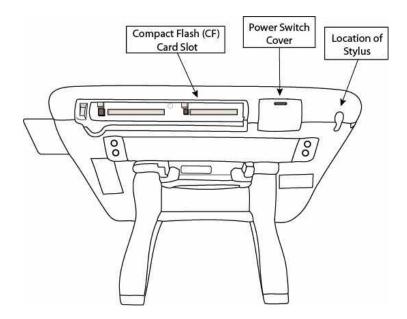
5. A second prompt appears on the screen. Again tap the "Yes" button.



6. A screen with a keyboard appears. Turn off the Pollbook.

Packing the Electronic Pollbook and Printers

- 1. Store each stylus in its slot at the top of each Electronic Pollbook. Turn off the power switch at the top of the Pollbook.
- Disconnect all cables and cords.



- 3. Pack the Electronic Pollbooks in their cases.
- 4. Obtain new red seals from the Chief Judges. Place a red seal in each Pollbook Case. Record these new red seal numbers for each corresponding Pollbook case on the *Electronic Pollbook Integrity Report Part 3*. Seal each case with the red lock you placed in the case.
- 5. Pack up all printers, network hubs, cords and cables.
- 6. Place all Pollbook and printer cases/boxes with the other election materials that will be returned to the Board of Elections by the Closing Judges on Election Night.